

## Memorandum

**To:** Oregon Center of Excellence for Assertive Community Treatment

**From:** Brenda Dennis, Statewide ACT Coordinator

**Date:** June 11, 2020

**Subject:** Resuming fidelity and data activities

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The Oregon Health Authority recognizes that many Assertive Community Treatment (ACT) teams had to employ exceptional flexibility to serve vulnerable participants in the unprecedented era of COVID-19, and by necessity were unable to provide services that fit within the fidelity model. Data reporting activities were also viewed as lower priority during the initial response to the COVID-19 pandemic, to allow teams to focus resources on provision of services.

Following the fidelity model is essential to ACT in maintaining its status as an Evidence-Based Practice providing high quality programs with proven results. Data collection and analysis are necessary quality assurance components of fidelity programs.

As ACT programs are resuming services that were previously impacted by the COVID-19 pandemic and delivering services in new ways in response to COVID-19, it is now time for OCEACT to resume quality assurance work. OHA recommends that quality assurance activities begin by working together with ACT teams to establish the current state of each program and providing the consultations and technical assistance needed to assist teams in returning to a full fidelity model.

The date for resumption of quality assurance and data collection will be July 1, 2020.

I would like to express my appreciation and gratitude for the extraordinary work of OCEACT and each ACT team during this pandemic. Statewide, each of these programs have shown the flexibility, innovation and resilience that highlights the true Spirit of ACT.