

## Relevant updates from SSA for homeless service providers:

During the COVID-19 pandemic, we are focusing on providing specific critical services to people in dire need. We will accept requests for dire need benefit payments, which include:

- If you did not receive your monthly payment;
- If you are currently homeless or at risk of becoming homeless; or
- If your benefits were suspended and can now be reinstated.
- For critical payments, we will send payments by mail, or we will schedule an appointment for you to visit the office for pickup.

We will take applications for benefits and assist people already receiving benefits. We are prioritizing the critical claims first, including:

- Disability applications for the most severe disabilities including:
  - If you have a terminal illness;
  - If you are a Wounded Warrior;
  - If you may qualify for an immediate Supplemental Security Income payment based on certain severe disabilities <https://www.ssa.gov/ssi/text-expedite-ussi.htm>;
  - If your disability qualifies for our Compassionate Allowance <https://www.ssa.gov/compassionateallowances/> or Quick Disability Determination <https://www.ssa.gov/disabilityresearch/qdd.htm> processes.
- Medicare and Medicaid applications necessary for health-care coverage
- Representative Payee and other changes that ensure you continue to receive benefits.

To the extent possible, we will complete all other applications for Retirement, Survivor, Disability or Supplemental Security Income benefits.