
Breakout Session: PreManage



Agenda

- Overview of PreManage and the ACT Team Pilot
 - Justin Keller, OHA, Susan Kirchoff, Oregon Health Leadership Council (OHLC)
- PreManage Demo
 - Barb Day, CMT
- PreManage User Experience
 - Dr. Sharon Meieran, Kaiser Permanente
 - Megan Chaloupka and Katie Sittler, Central City Concern ACT Team
- Q&A

Goals of HIT-Optimized Health Care

1. Sharing Patient Information Across Care Team

- Providers have access to meaningful, timely, relevant and actionable patient information to coordinate and deliver “whole person” care.

2. Using Aggregated Data for System Improvement

- Systems (health systems, CCOs, health plans) effectively and efficiently collect and use aggregated clinical data for quality improvement, population management and incentivizing health and prevention. In turn, policymakers use aggregated data and metrics to provide transparency into the health and quality of care in the state, and to inform policy development.

3. Patient Access to Their Own Health Information

- Individuals and their families access their clinical information and use it as a tool to improve their health and engage with their providers.

Statewide Hospital Notifications

- OHA Health IT Plan identified hospital notifications as a key service to be offered at the state level
- Hospital notifications provide real-time alerts to providers and care team members when their patient has a hospital event
- These systems are generally based on automated Admit Discharge Transfer (ADT) feeds from hospitals

Emergency Department Information Exchange

- The Oregon Health Leadership Council (OHLC) drove adoption of EDIE in Oregon with the support of OHA
- All 59 hospitals committed to participate
- EDIE provides notifications to hospital providers (includes information on Oregon and Washington Hospitals)
- Current Implementation Status of EDIE:
 - 57/59 hospitals are live on EDIE (sending/receiving information)
 - 56/59 hospitals are sending both ED and inpatient data
 - 35/59 hospitals have provided historical data (past 12-24 months)

What is PreManage?

- Subscription-based product from the vendor of EDIE—CMT
- Provides real-time alerts to subscribers when a client has a hospital event (leverages the data in EDIE)
- Limits access to clients in which there is an existing treatment relationship (HIPAA-compliant)
- Provides access to a web portal to review and manage this information
- Provides a source of comprehensive hospital event data for Oregon and Washington
- Allows subscribers to upload key care coordination information into the system for others to view
 - Permissions protect sensitive information (behavioral health, etc.)

PreManage Adoption

- A number of CCO's and Health Plans have adopted PreManage or are in the final stages of contracting
- There is also significant interest by primary care organizations in acquiring PreManage and several organizations are active users
- Early adopters of PreManage report receiving notifications and the incorporation of care guidelines has enabled much more effective care coordination
- OHA/OHLC/CMT are exploring opportunities to develop use cases and a community wide experience with PreManage tools for selected populations (high utilizing members, high cost)

PreManage Benefits

Benefits cited by early adopters:

- Knowing all of the ED's the patient has visited
- Ability to facilitate care directly from the Emergency Department
- Knowing when a patient is discharged from the hospital in real time, enabling them to reach out same day
- Enables collaboration across organizations (hospital, health plan, primary care, community providers)

PreManage ACT Pilot

- OHA is offering ACT Teams access to PreManage for a 1-year pilot (March 2015 – February 2016)
- Currently two teams are live: Sequoia and Central City Concern
- Each team signs a data use agreement with CMT and an MOU with OHA and is responsible for uploading their client list
- Alerts can be managed by subscribers—modify who gets alerts, and in what mode
- Pilot will be evaluated by OHA, looking at:
 - ED utilization among ACT clients (patient de-identified reports from CMT)
 - ACT team user experience

PreManage - Statewide Medicaid Subscription

- OHA is currently seeking funding approval from CMS for a statewide subscription to PreManage to cover the Medicaid program
- This subscription will include a significant number of users:
 - CCOs
 - Care coordination contractors for the FFS population
 - APD field offices and contractors
 - ACT Teams
- This subscription would “take over” for your subscription once the pilot ends in February 2016

Onboarding

Barb Day, CMT, is assigned to assist ACT teams in onboarding and using PreManage

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PreManage Demo

Barb Day

